

New Program for Controlled Swipe Gate Card, Clam Bayou Gate Keys/ Lock system and Car Remote

Question-Will the new software program allow us to activate the old 4 digit undamaged cards following the shutdown of all cards?

Answer:-Yes but only after the new database has been developed and activated for the 292 units with new swipe cards. The new program will be set up by using new swipe cards and one owner per unit will be allowed one new swipe card (free) and may purchase two re programmed cards with the exchange program. (Maximum of 3 Swipe Cards per Unit).

On December 9, 2017 from 1:00 to 4:00 PM at the club house of Bermuda Bay you will be able to exchange one undamaged numbered swipe card for one new activated swipe card with the exchange program. The one free Swipe Card will work at the gates on December 18, 2017, this is the day all existing swipe cards and remotes will be deactivated.

On December 19 & 20, 2017 from 4:00 to 7:00 PM you will be able to purchase one re programmed swipe card at the cost of \$8.00 or two re programmed cards at the cost of \$15.00 with the exchange of one or two undamaged numbered swipe cards. Payment may be made in cash or by cheque payable to Bermuda Bay .

Question- Will the car remotes be deactivated at the same time as the swipe cards or will we be able to keep the car remotes active during the shutdown of the cards?

Answer:-The existing Swipe cards and all remotes will be deactivated on December 18, 2017. If your Car Remote is the current ACC Car Remote (silver and black model) the office will be able to reactivate it within a few days of the exchange dates listed above. Bring your remotes when you register at the exchange program. If you are using the black car remote you will need to buy a new car remote at the cost of \$35.00. (Maximum of 3 car remotes per unit)

Question-When will the new lock and key system be implemented for the gate to Clam Bayou?

Answer:-On December 18th the lock and key system will be changed to Clam Bayou. Each Unit will have the opportunity to buy one key at a cost of \$5.00. Keys will be sold only to unit owners and if lost or stolen a replacement key will cost \$50.00.

Question-How do long term renters or Lessees obtain swipe cards and remotes?

Answer:-Owners who have occupants with a long term lease agreement (up to one year) or vacation rentals minimum of 30 days and more, will need to submit the new card numbers that

are given to the renters to use during their stay. The exchange program is only for owners. Once the office has the new information recorded on the renter /lease documents they are set , however if no card number is identified for the renter /lease then the office has the ability to shut down owner cards and remotes until documentation is in order.

Question- If an owner is not on the property during the exchange program in December how do they obtain the new swipe card etc?

Answer:- A unit owner will need to write a letter to the office identifying a representative who will have the responsibility and signing authority for the information required. They will be asked to show identification and have all the necessary information of the owner (ie contact information , BB unit owner name unit owner mailing address and phone number, and the return of the numbered undamaged swipe cards.) at the time of the exchange and or purchase. These documents will become official records of the office . A blank form may be obtained at the office prior to the exchange program.

Notices will be posted December 1st 2017 around the Community and any updates to the program will be posted on this web site.