

PREPAREDNESS PLANNING FOR YOU



BEFORE STORM

- Listen to radio station
- Inventory your disaster supplies
- Close windows, doors and shutters
- Turn off propane tanks
- Unplug small appliances
- Full tank of gas
- Learn community's hurricane response plan
- Evacuate if advised
- Protect all important documents



DURING STORM

- Keep the radio on
- Face away from the wind
- Stay away from windows
- Keep yourself as far insulated from the storm as possible
- Stay in the safest place in your home



AFTER STORM

- In an evacuation, only return when officials say it's safe
- Be careful of all hazards such as flooding water, broken objects, damaged tree limbs, downed wires, etc.
- Stay out of flooded buildings
- Wear protective clothing
- Drive only if necessary
- Determine the extent of the damage
- Take pictures or obtain video of all damages
- Secure your property taking all necessary measures to prevent further water damage and vandalism (Temporary Repairs)
- Keep accurate records of all expenses for temporary repairs
- Avoid making permanent repairs until your damage has been assessed by your carrier
- Make an inventory of property other than structure that was damaged
- Contact your insurance agent and/or carrier to report your claim
- Maintain damaged property until you have approval from claims representative to dispose
- Do not attempt to use electronic devices exposed to water, smoke or fire
- Avoid drinking or preparing food with tap water

While we may not be able to control or predict storms, WE CAN PREPARE.



Build an emergency kit that can sustain you and your family

**BUILD
A KIT**

**HAVE
A PLAN**

Have a predetermined emergency plan tailored to your needs



Each home should have a 72-hour Disaster Survival Kit

**SUPPLY
LIST**

**DEVELOP
A PLAN**

Develop a plan for your family, business and your special needs



DO YOU KNOW YOUR EVACUATION ZONE?

BEFORE THE HURRICANE. BEFORE THE EVACUATION.
BEFORE THE TRAFFIC. **KNOW YOUR ZONE.**

[CLICK HERE](#) TO FIND YOUR EVACUATION ZONE.

HURRICANE PREPAREDNESS KIT



Prescription Drugs



Battery-powered Radio



Food Supply for
72 Hours



Water Supply for
72 Hours



Pet Food



Basic Tools



Flashlights



Plastic Sheets

Duct
Tape



Manual Can Opener



Dust
Mask



First
Aid
Kit



Moist
Towelettes



Extra Batteries



Cell Phone,
Chargers &
Solar Charger



Garbage Bags



Towels



Whistle

Plastic Ties



Not evacuating and staying home?

- Ensure you have enough food, water, medications, and other supplies in your survival kit to last at least 2 weeks.
- Turn refrigerator to coldest setting and keep closed.
- Turn off propane tanks.
- Unplug small appliances.
- Fill bathtub and other containers with water for cleaning and flushing. Keep additional water stored for drinking.
- Cover all windows and other openings with hardened protections. If you do not have manufactured shutters, cut plywood and secure to protect the windows.
- Close all interior doors and brace outer doors.
- Select an interior room to use as a safe room.
- Plan as though you were evacuating and have enough cash on hand to sustain purchasing of gas, food, and other supplies in the days following the storm.
- If you have a generator, ensure you have enough gas on hand to sustain usage for several days.
- Ensure you have sufficient medications in case you are confined to your home for several days. Post-storm, there may not be any electricity and pharmacies will probably be closed even with a minor storm.
- Plan to cook on a camp stove or grill in the days immediately after the storm passes.



Home Inventory

- Video or pictures

Home Security

- Windows
- Roof
- Garage Door
- Clear miscellaneous items that are outside of the house

Document Checklist

- Important numbers and emergency contacts
- Credit cards
- Medical records and blood type
- Prescription information (list of medications, dosage, prescription numbers, etc.)
- Doctors' name, address and telephone number
- Cash for emergencies
- Bank account numbers
- List of savings and investments, including CDs, stocks, bonds and mutual funds
- Household inventory - either a paper copy, video recording or computer disk
- List of insurance policies with name of company, type of policy, and policy number
- Copy of wills, trust documents, and living wills
- Titles for your house, car, and other property
- Birth, marriage, divorce, death, and adoption certificates
- Passports
- List of family advisors: accountant, attorney, banker, doctors, dentist, employer, financial adviser, insurance agents, and religious leader
- Educational and military records
- Other special papers that would be difficult or impossible to replace if lost
- Driver's license or personal identification cards

SURVIVING THE STORM

Transportation

Make Sure Your Car is Serviced and Ready for a Long Drive

- Check your tires, belts, hoses, filters, oil, and air-conditioning
- Make sure you have jumper cables, road flares or reflectors, a first aid kit, and a can of non-flammable inflatable tire repair compound
- Have car chargers for phones, laptops, and/or a small power inverter to convert the car's DC battery power into an AC plug
- Pack an empty gas can in case you need to get more gasoline

If You Do Not Have a Car, Arrange Transportation:

- PSTA buses will run nearly all their routes until it's no longer safe to travel
- PSTA will attempt to operate all routes until winds reach tropical
- All rides are free during an evacuation

Call the PSTA InfoLine (727) 540-1900. For current route information during a storm, [CLICK HERE](#).



Prescription Medications

Have a supply of your medications on hand.

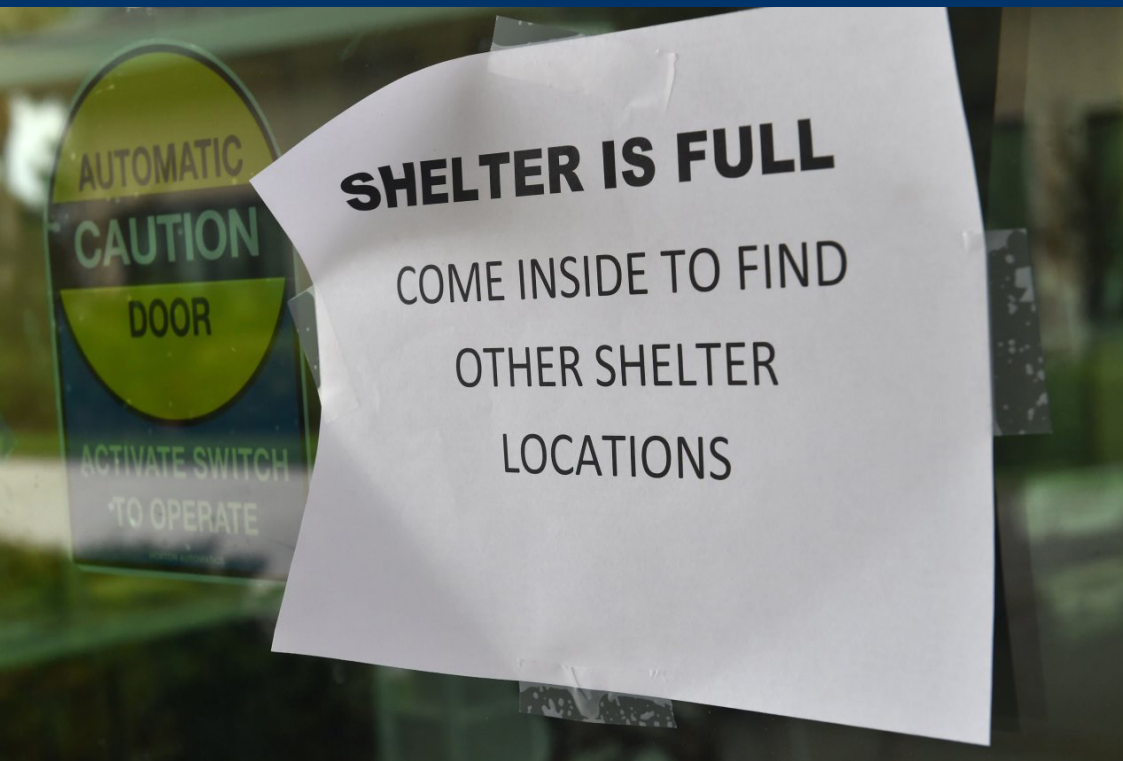
What happens when an emergency is declared and your insurance company claims it is too early for you to get a refill?

In 2006, the Legislature passed the Emergency Prescription Refill bill (Florida Statute 252.358 and 462.0275).

This law requires all insurers and managed-care organizations to suspend refill-too-soon restrictions when a patient seeks a refill in a county:

- Currently under a hurricane warning issued by the National Weather Service; or
- Declared to be under a state of emergency in an executive order issued by the Governor; or
- Has activated its Emergency Operations Center and its emergency management plan.

This law also allows patients outside of these areas to get an emergency 72-hour refill if the pharmacist is unable to readily obtain refill authorization from the doctor. Please talk with your doctor and pharmacist now about how this new law can affect your prescriptions.



After the Storm How to Re-enter the County

If you have evacuated out of the area, returning home can have some challenges if a storm has done significant damage to the county. Bridges and roads may be closed due to damage, flooding, or debris. Officials may have entire areas closed off to everyone, even residents. So before heading home, be sure to watch or read the news to learn the latest information about road conditions and damage reports for Pinellas County and surrounding areas.

In an effort to prevent looting and burglary after a large scale mandatory evacuation, the Pinellas County Sheriff's Office and the barrier islands have joined forces to provide free Emergency Access Permits to all businesses and residents. Once a mandatory evacuation order has been lifted, Emergency Access Permits will be required to re-enter an evacuated area.

You will be asked to hang the permit from your vehicle's rear-view mirror for re-entry post-evacuation. Law enforcement posted at city entrances will scan the barcode on your permit to verify your residence.

[Obtain a Permit for Barrier Islands and Beach Residents/Business Owners](#)

How to Register for Special Needs

Pinellas County residents can fill out [this form](#) online or by mail. If you sign up for the special needs registry, you will be asked about your transportation plans. If you need a ride to a shelter, your local fire department will be in contact with you to make arrangements when the time comes to evacuate.

What about my pet?

- Pets are only allowed in pet-friendly shelters.
- Service animals that have been trained to do work for an individual with a disability are allowed in any shelter.
- If you have registered for a special needs shelter and have no other options for your pet, call Pinellas County Animal Services at 727-582-2600 to register your pet. Animal Services will make arrangements for your pet to be taken to a host home. Pets are not allowed to stay in special needs shelters.

SpecialNeedsShelterLocationsin Pinellas County:

- **Dunedin Middle School**
70 Patricia Ave., Dunedin
- **Oak Grove Middle School**
1370 S. Belcher Rd., Clearwater
- **John Hopkins Middle School**
701 16th St. S., St. Petersburg

For More Information:

[Pinellas County Special Needs Shelter](#)

Surrounding Counties:

[Pasco County](#)

[Sarasota County](#)

[Hillsborough County](#)



SHELTER LOCATIONS:
[Hillsborough County Shelter Information](#)
[Pasco County Shelter Information](#)
[Pinellas County Shelter Information](#)
[Sarasota County Shelter Information](#)

CLAIM FORM

IMPORTANT INFORMATION

Ensure that all sections of the claim form are fully completed. Note that claims payment may be delayed if the form are not completed in full. The form should be returned to us within six months of the initial loss.

Enclose the original invoices, photocopies, receipts and credit card vouchers and write clearly in black ink and BLOCK CAPITALS.

Complete a new / separate claim form for:

- each in patient / resident

If you have more invoices, you do not need to complete a separate claim form for each one.

WHAT TO DO WHEN REPORTING A CLAIM?

When reporting a new Property loss, the following information is needed to get your claim reported to the carrier as quickly as possible:

- The date of loss
- The address of the unit(s)/building(s) involved
- Contact information for the association's best point of contact (usually the property manager or a board member)
- A description of the type of damage and how the loss occurred
- What actions have been taken to date (called remediation company, fire dept., etc.)
- Provide any additional documentation, photos, invoices, etc. that have been received to date.

For Liability losses (injuries or 3rd party property damage) , please provide the below in order for us to report your claim as quickly as possible:

- The date of loss
- Contact information for the association's best point of contact
- Name and contact information of injured party
- Loss description of how incident occurred and what was injured/damaged
- Address/location of where incident occurred
- Provide any additional photos, incident reports, or information received to date.

Feel free to use PCClaims@BouchardInsurance.com in the case of an emergency as this inbox is monitored by multiple people.

<https://www.bouchardinsurance.com/hurricane>

For more information, contact:



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